

Good foundation training helps new team members build competence, confidence, and sense of belonging. When employees are skilled, know their jobs and feel supported, they can provide an excellent guest experience. A strong, capable team can work together to deliver and improve upon your restaurant’s promise!

Complete the following 10 question survey to learn whether you have opportunities to strengthen your team member training experience and employee engagement.

Yes	No	<u>Overall Training Infrastructure</u>
		Q1: We have a standard onboarding process to welcome new team members.
		Q2: We have a defined mission and values that we share with team members to set expectations for working here.
		Q3: We have menu training materials (recipes, menu descriptions, photos, quick reference job aids) to support learning.
		Q4: We have a standardized training process for every position that prepares new team members for their roles.
		Q5: We administer quizzes throughout training to reinforce learning important information.
		Q6: Team members in training work side-by-side with a trusted trainer to guide them.
		Q7: Managers meet with new team members frequently throughout training to give and get feedback.
		Q8: New team members learn their new jobs quickly and efficiently.
		Q9: We foster continuous learning in our restaurant when introducing new products or procedures.
		Q10: We easily maintain and update our training information so that it is current and accurate for all team members.