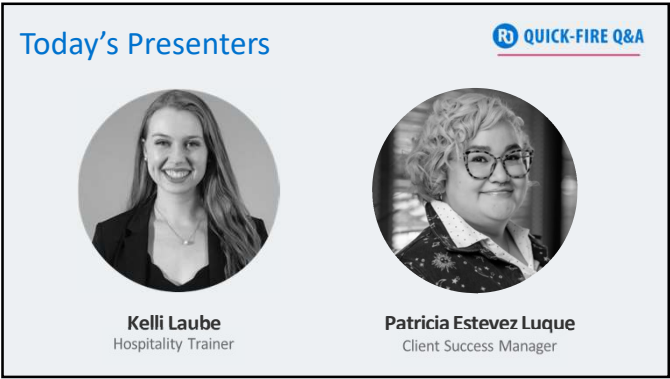
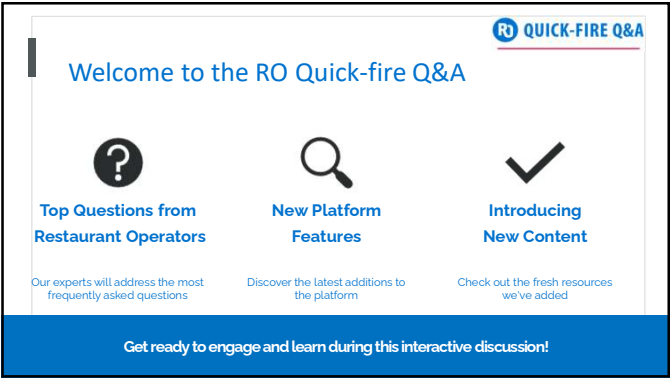




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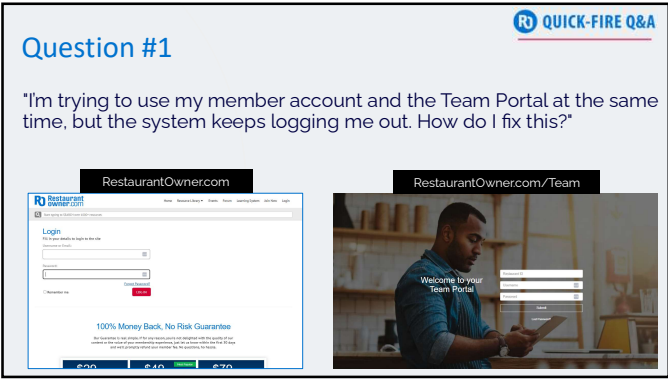
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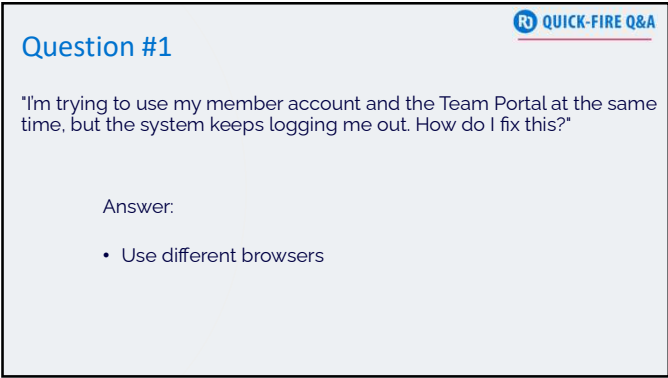
3



4



5



6

Question #2

Encountering an error when trying to access content.

Download the Hiring Systems Checklist

This form is available in the following formats. You must have a compatible program installed on your computer to use them.

Click to Download Microsoft Word Format

Downloads

How to Market Your Restaurant from the Inside Out

Videos

Answer:

- Log out of RO before starting any troubleshooting steps.
- Clear your browser's history, cookies, and cache.
- Try a different browser — Google Chrome is recommended.
- Try connecting to a different internet network. Some workplace networks may have firewalls that block access—check with your IT team if applicable.
- Check your internet signal strength and speed; fewer Wi-Fi bars may indicate a weak connection.

7

Question #3

'If a member purchases a workshop, can it be viewed afterward?

Answer:
Yes. Members can access the recording for up to **one year** after the event. A viewing link is emailed to participants following the workshop.

Online Workshop

Food Cost Control Best Practices

Workshop Handouts and Recording

Downloadable & Recordable

- Handbook
- Key Insights
- Adding Menu Items
- Order Guide Template
- Weekly List of Sales Items
- Weekly List of Sales Items
- Menu Cost Worksheet
- Portion Control Worksheet
- Food Cost Worksheet
- Food Cost Worksheet
- Food Cost Worksheet
- Food Cost Worksheet
- Food Cost Worksheet
- Food Cost Worksheet
- Food Cost Worksheet

Recorded Workshop

Food Cost Best Practices

Proven Ways to Cut Costs, Reduce Waste & Boost Profit Margins

Today's workshop will be starting shortly.

8

How to Reach Us

- Community Forum
- Client Success Manager
Patricia Estevez Luque
patricia@restaurantowner.com
- Custom Service -
(877) 533-4449
info@restaurantowner.com

RestaurantOwner.com

How To Reimagine Your Restaurant

RO Quick-Fire Q&A

RO Quick-Fire Q&A

RO Quick-Fire Q&A

9

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3



10

NEW FEATURE: 'Notify Team' Button

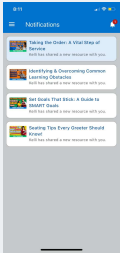


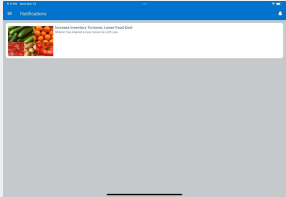
- The Notifications feature lets team members know through the RO Team App when new content has been shared.

RO QUICK-FIRE Q&A

11

NEW FEATURE: 'Notify Team' Button in the RO Team App

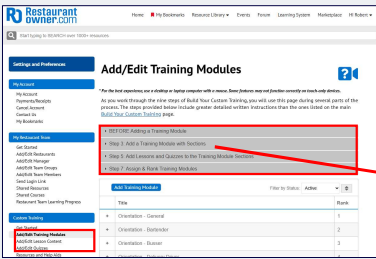




RO QUICK-FIRE Q&A

12

Enhanced Instructions for Premium Members



Added Collapsible Instruction Panels Now Available in...

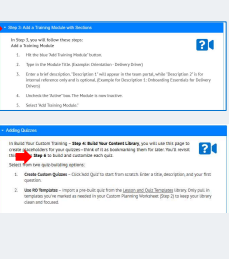
- ✓ Add/Edit Training Modules
- ✓ Add/Edit Lesson Content
- ✓ Add/Edit Quizzes

Added Collapsible Instruction Panels Now Available in...

- ✓ Add/Edit Training Modules
- ✓ Add/Edit Lesson Content
- ✓ Add/Edit Quizzes

13

Enhanced Instructions for Premium Members



Build Your Custom Training

Quick-Fire Q&A

Build Your Custom Training

Quick-Fire Q&A

14

NEW FEATURE: Download Limits Now Active

What You Need to Know...

- ✓ Monthly download allowances by membership plan
- ✓ Designed to keep the platform running smoothly
- ✓ Need more in a month? Just reach out. We are happy to help!

QUICK-FIRE Q&A

15

Download Limits:

Downloads per month based on membership level

Membership	Monthly Subscribers	Annual Subscribers
Standard/Pro	5 /month	10/month
Premium	10/month	20/month

QUICK-FIRE Q&A

16

Introducing
New Content

17

Content Rhythm

18

Latest Success Story

SUCCESS STORY

The Spot: A Story of Grit, Growth, and Hospitality Leadership



THE SPOT
MEMBER SUCCESS STORY



Have a success story to share?

Tell us how you're using RO with your team. We'd love to learn more and explore a possible site visit.

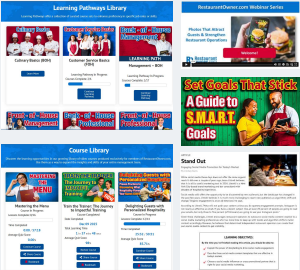
19

The Latest Training Videos



20

Shared Content



What is Sharable Content:

Shared Resources

- Articles
- Success Story
- Training Videos
- Webinar/Podcast

Shared Courses

- Learning Paths
- Online Courses

21

Shared Content

QUICK-FIRE Q&A

Where Sharable Content Shows Up

RestaurantOwner.com

HomeMy ResourcesResource LibraryEventsTeamLearning SystemHelpdeskMy Notes

Not logged in (2540)View 2025 resources

Settings and Preferences

Membership Settings and Preferences

Use this menu to access your account settings, add users and set sharing preferences.

My Account

My Restaurant

My Restaurant Team

Get Shared

Account Manager

Account Team Manager

Account Team Member

Shared Courses

Restaurant Team Learning Progress

Build Your Restaurant Team

Use this feature for RestaurantOwner.com restaurant can be shared with your managers and team members at no additional charge! Learn how to quickly add your entire team of restaurant managers and team members...

Upgrade to Premium

Join our current online training program (click in the past year experience, or possibly non-existent! Check out our Custom Training Platform available with only Premium Subscription plan (999\$...

• Username > My Membership > My Restaurant Team > Shared Resources or Shared Courses

22

Shared Content

QUICK-FIRE Q&A

Where Sharable Content Shows Up for Team Members

RestaurantOwner.com

Dashboard

My Training

Shared Resources

Settings

Notifications

Privacy Policy

Terms & Conditions

RestaurantOwner.com/Team

Team Portal

Training Progress

Item ID	Completed	Due Date	Learning Time
Customer Training - General	100%		4 hrs/3 days
Customer Training - Service	100%		40 mins
Guest Service - F&B	100%		7 hrs/3 days
Food Safety Training - General	100%		5 hrs/3 days
Food Safety Training - F&B	100%		40 mins
Food Safety Training - Service	100%		40 mins

• RO Team App or Team Portal

23

Shared Resources

QUICK-FIRE Q&A

Share This

How to Share

Click "Share This" icon

Select Team Groups and Restaurants

Shared with

Team Groups

☒ Servers☐ Greeters☐ Managers☐ Training Modules

Restaurants

☒ Blue Fish Grill☒ Kelli's Cafe

Done

24

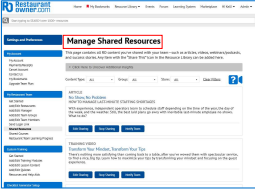
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Shared Content

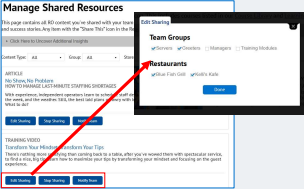
Where to Manage Shared Content

Username > My Membership > Shared Resources or Shared Courses



How to Manage Shared Content

- Edit Sharing / Stop Sharing



25

Live Q&A



QUICK-FIRE Q&A

26

Upcoming Events

Webinar:
Winning Accountability for Restaurant Owners & Managers

April 8, 2026
4:00 PM ET

Workshop:
Leadership Master for Restaurant Owners & Managers

April 22, 2026
4-6 PM ET

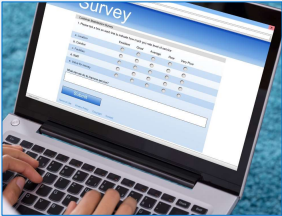
Workshop Investment:
\$199 for members
\$499 for non-members



Jim Laube
RO FOUNDER
RestaurantOwner.com

27

Share Your Feedback Today



Just 4 quick questions!



28

 QUICK-FIRE Q&A

Thanks for attending!!

RO Quick-fire Q&A:
Rapid-fire Answers, Fresh Features, and New Content

29
